

Care & Maintenance Checklist

The honest answer is that the lights need almost nothing. Here is the short list of things worth doing each season, and the things to avoid so you never need a repair.

The short version

- The track, LED points and wiring are sealed and need no cleaning, tightening or seasonal removal.
- Twice a year, glance at the power supply and controller mounting and make sure the outlet cover closes.
- Tell every roofer, painter, eavestrough cleaner and siding contractor that there is a lighting track on the eaves before they start.
- Never pressure-wash the track directly or hang other decorations from it.
- A quick nightly look from the driveway is the best early warning. If a section changes, call us while it is still a small fix.

Seasonal checklist

Season	Five-minute check	Why
Spring	Look at the power supply and controller: dry, mounted firmly, outlet cover closes fully. Run each saved scene once from the driveway.	Winter is hard on outlet covers and extension cords. Catching a loose cover prevents nuisance GFCI trips.
Summer	Before any painting, siding, roofing or eavestrough work, tell the contractor about the track. Book us if the track needs to come down and go back up.	Contractor damage is the most common cause of a non-warranty repair.
Fall	Pre-load your holiday schedules. Check leaves are not packed around the power supply if it is mounted outdoors.	December is our busiest month; a five-minute check in October avoids a wait.
Winter	Nothing on the roof. After an ice storm or outage, reset the GFCI and confirm the controller is online.	Electrical side only. The track itself is built for this.

Tell your contractors

- Painters: the track can be masked and painted with the trim. Ask them to use painter's tape, not to remove sections. If they want the track down, call us; we will remove and re-hang it.
- Roofers and eavestrough installers: the track is fastened to the soffit or fascia, not the roof deck. Ladders should rest on the roof edge, not on the channel.



- Siding and soffit replacement: the track must come down first. This is a two-visit job for us (remove, then re-install once the new soffit is up) and we quote it in advance.
- Eavestrough cleaning: ladders against the fascia can crush a section. Ask them to use a stand-off or ladder stabiliser, which most professionals carry anyway.
- Holiday decorators: wreaths and garland should hang from their own hooks. Never clip anything to the track or its cable.

Everything at roofline height is our job. Warranty repairs, contractor removals and re-hangs are done by our crew with a lift. Please do not put a ladder against the track.

Service: (519) 914-3404 · Monday–Friday, 8:00 AM–5:00 PM · contact form at foreverlights.ca







